Emergency Helpers

Early Childhood Emergency Program

Frequently asked questions

What do you do if you are crossing the road and hear a siren?

When you hear a police, ambulance or fire truck siren that means there is an emergency. It is important that if you are walking across the road, make your way to the curb safely and stay out of the way of the emergency vehicle.

Can I ask anyone in a uniform to help me?

It is important to know who are the safe adults you can go to if you need help. Many people wear uniforms to do their jobs - like nurses, security guards, garbage collectors and doctors. It is important to know the police, fire and ambulance uniforms because they will always be able to help you. Look at your hand, and try and think of 5 safe adults (one for every finger/thumb) you could go to if you need to talk or get help.

What if I'm on a bush walk and I hurt myself?

Wherever you are emergency services can get to you. We have special cars which can drive in the bush as well as helicopters and boats which help us to get to you faster no matter where you are.

Is it fun to drive fast?

Emergency service people go through special driving training and only drive fast when they are going to an emergency. Sirens are used to tell other drivers to move out of the way.

Why do Paramedics wear gloves?

Paramedics help sick people and need to wear gloves so they don't get sick.

How will Paramedics know how to help me?

Paramedics do lots of training like a doctor or nurse so they can help you when you're sick or hurt. They can also take you to hospital if you need to see a doctor.

Do police use their guns to shoot people?

Police have lots of equipment they use to make sure people are safe. Police use radios, motorbikes, horses, sniffer dogs and boats and lots more to do their job. Sometimes they use guns when they are in a dangerous situation.

Are the police going to take me away if I am naughty?

No, police are there to help you if you are lost or need help. Remember police are friendly – you will never get in trouble for asking police for help.

Why do fire fighters wear big boots and a helmet?

Fire fighters wear big boots, helmets and special clothing to protect them from hot fires and falling objects.

Why do they need a mask when they are fighting fires?

Firefighters work in very hot, smoky and dangerous, the mask is attached to a cylinder which holds air, and this allows the firefighter to breathe clean air. Wearing the mask helps the fire fighters to breathe if they have to go into a smoky area.

How long is the fire hose?

There are different lengths of fire hoses and these can be made bigger depending where the fire is. The hose needs to be long so it can reach up into high buildings and on roof tops to put out fires. When hoses are full of water they are very heavy and the water coming out is powerful.

What is a safe way to get out of a house on fire?

Making and practicing an escape plan with your family is very important. If a fire starts in your home *Get down LOW and Go Go Go* to your families outside meeting place.



Ambulance Service

of New South Wales





NSW Fire Brigades

NSW Police Force